



# Individual reserving – a survey

R in Insurance, Paris 08-June-2017

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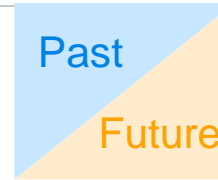
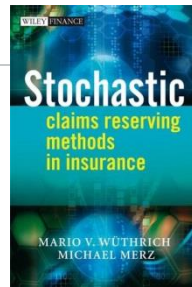
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# Agenda

<b>1</b>	<b>Context</b>
2	Model
3	Results
4	Practical illustration

# Context

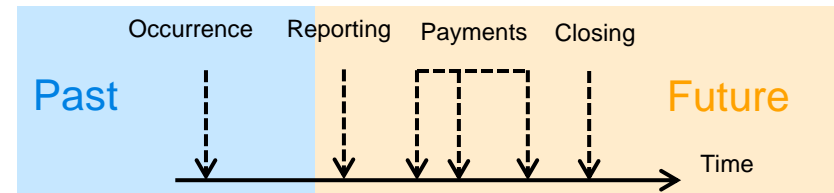
From aggregate...



- The current reserving practice consists, in most cases, of using methods based on **claims development triangles** for point estimate projections as well as for capital requirement calculations.
  - The triangles are organised by origin (e.g., accident, underwriting) and development period.
- In the context of an increasing need within the reserving practice for more accurate models, taking advantage of the **information embedded in individual claims data** is a promising alternative compared with the traditional aggregate triangles.
- Traditional reserving methods have worked well in several circumstances in the past
  - Today, however, the awareness of the insurance market about some possible **limitations of traditional aggregate models** to provide robust and realistic estimates in more variable contexts has reached a level which should be noted
- Several potential limits of aggregate models based on triangles have indeed already been highlighted both from a practical and a theoretical point of view:
  - **Over/under-estimation** of the distribution when back-testing realised amounts with forecasts
  - **Huge estimation error** for the latest development periods due to the lack of observed aggregate amounts
  - Uncertainty about the ability of these models to properly capture the **pattern of claim development**, combined with the **limited interpretive and predictive power** of the accident and development period parameters

# Context

...to individual-based modelling



- As noted in the report on worldwide non-life reserving practices from the ASTIN Working Party on Non-Life Reserving (June 2016), there is 'an increase in the need to move towards individual claims reserving and big data, **to better link the reserving process with the pricing process and to be able to better value non-proportional reinsurance.**'



- It is interesting to note that stochastic models for unpaid claims reserving **appeared at around the same time for both individual-based and triangle-based models.**
  - To our knowledge, **Norberg (1983, 1993, 1999), Jewell (1987), Arjas (1989) and Hesselager (1994)** are among the earliest papers which introduced a proper probabilistic setting for individual claims reserving, recently applied by **Antonio and Plat (2014)**
  - To be compared with the stochastic models for triangles in **Mack (1993) and following contributions**
- To date, we suspect that the greater success of the triangle-based models could be driven by their **comparative ease of use (true?)** and the **lack of inexpensive computing power in the early days** of these models.

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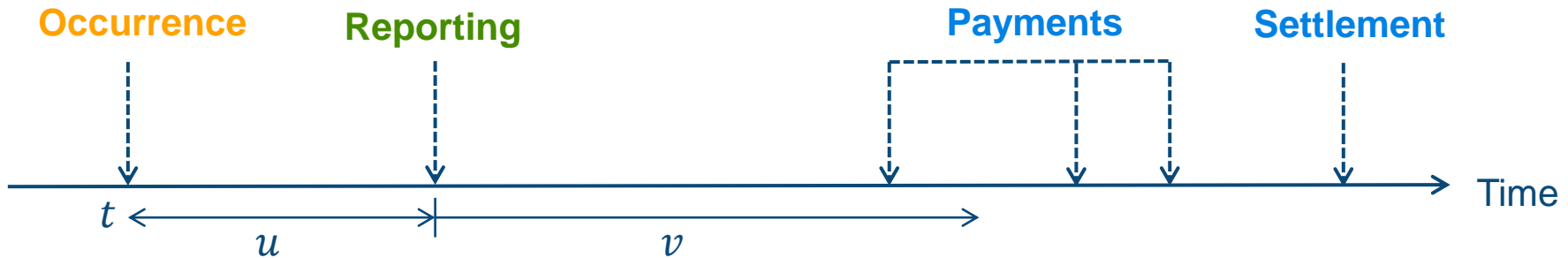
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# Model

## General parametrization of the individual model

- The individual claims paths are modelled with continuous time stochastic processes



Claims occur at times  $T_n$  according to some **Poisson process** with intensity  $\lambda(t)$

Claims are **reported** with a delay with distribution  $p_{U|t}(du)$

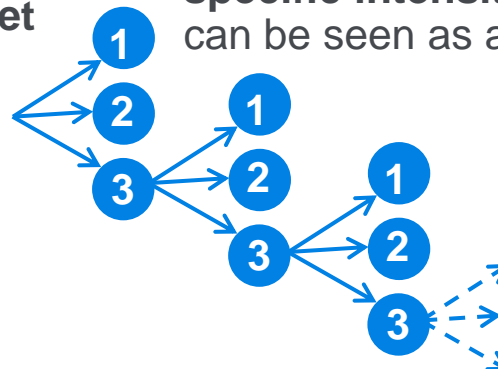
**Payments and settlement events** are modelled using three types of events:

- settlement without payment at settlement
- settlement with payment at settlement
- payment without settlement

**Occurrence** and **reporting** distributions have to be estimated jointly as observation is biased due to hidden **Incurred But Not yet Reported claims (IBNyR)**

Norberg (1983, 1993, 1999)  
 Hesselager (1994)  
 Antonio & Plat (2014)

Each type of event (1,2,or 3) occurs according to its **specific intensity parameter**  $h_1(v)$ ,  $h_2(v)$  or  $h_3(v)$ : can be seen as a **recursive competing risks** model



If an event  $i \in \{2,3\}$  occurs  $v$  time units after reporting, then random payments  $Y_i(v)$  are generated

# Model

## Poisson point measure representation

- **Poisson point measure (PPM):** A powerful tool to study Marked Poisson processes

- Defined on  $\mathbb{R}_+^2$  as  $Q(dt, du) = \sum_{n \geq 1} \delta_{(T_n, U_n)}(dt, du)$ , it has intensity measure  $\lambda(t)dt p_{U|t}(du)$

- Example:  $\int_0^\tau \int_0^\infty Q(dt, du) = \sum_{n \geq 1} 1_{T_n \leq \tau}$  is the number of claims which occurred before time  $\tau$

- **Key property 1:** for measurable  $A \subset \mathbb{R}_+^2$ ,  $Q(A)$  is a Poisson random variable with parameter 
$$\int_A \lambda(t)dt p_{U|t}(du)$$

- **Key property 2:** if  $A \cap B = \emptyset$ , then the random variables  $Q(A)$  and  $Q(B)$  are independent

- **Key property 3:** The events frequency in the set  $A$  can be recovered as

$$\int_{u:(t,u) \in A} \lambda(t) p_{U|t}(du)$$

- **Example:** the number of IBNyR at time  $\tau$  writes

$$N_\tau^{IBNyR} = \int_0^\tau \int_{\tau-t}^\infty Q(ds, du)$$

- Let us denote by  $X^{(s)}(t_1, t_2)$  the total payments for claim occurred at time  $s$  between  $t_1$  and  $t_2$  time units after occurrence

- **Example :** the IBNyR future payments write 
$$X_\tau^{IBNyR} = \int_0^\tau \int_{\tau-t}^\infty X^{(s)}(0, \infty) Q(ds, du)$$

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# Results

## Micro-macro consistency

- What is the **aggregate dynamics** resulting from the micro model ?

- Let us introduce the incremental number triangle as

$$X_{i,j} = \sum_{n \geq 1} 1_{T_n \in [i, i+1)} 1_{T_n + U_n \in [j, j+1)} = \int_i^{i+1} \int_{j-t}^{j+1-t} Q(dt, du)$$

- **Key property 1** shows that  $X_{i,j}$  is Poisson distributed with parameter

$$\int_i^{i+1} \int_{j-t}^{j+1-t} \lambda(t) dt p_{U|t}(du)$$

- **Key property 2** shows that the  $(X_{i,j})$  are independent

- **Key property 3** shows that the occurrence intensity of **reported claims** is

Useful to derive the likelihood

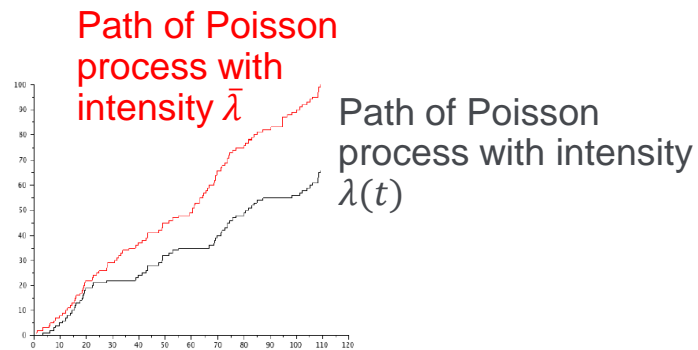
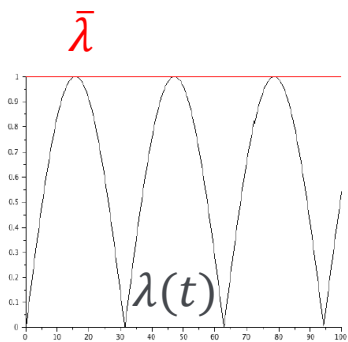
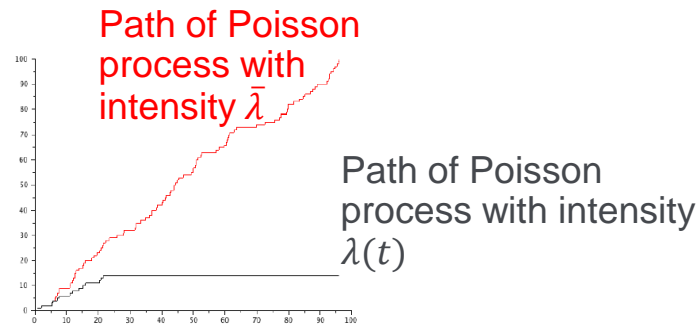
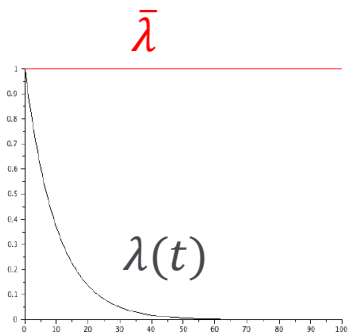
$$t \mapsto \lambda(t) p_{U|t}([0, \tau - t])$$

This shows that the related triangle is governed by the Poisson model

# Results

## Simulation of the claims population

- The thinning procedure is a powerful simulation tool to draw future claims paths with general time-dependent frequency parameters
  - Example below : simulation of a non-homogeneous Poisson process



- The intensity  $\lambda(t)$  being given, one has to simulate a Poisson process with such intensity
- **Thinning procedure:** assume that this intensity is bounded, that is  $\lambda(t) \leq \bar{\lambda}$

-> One is able to easily simulate a **Poisson process with intensity  $\bar{\lambda}$**  as a sequence of  $(\bar{T}_n)_{n \geq 1}$  such that the  $(\bar{T}_n - \bar{T}_{n-1})$  are iid exponentially distributed with parameter  $\bar{\lambda}$

-> Then, select each occurrence  $\bar{T}_n$  with probability  $\lambda(\bar{T}_n)/\bar{\lambda}$

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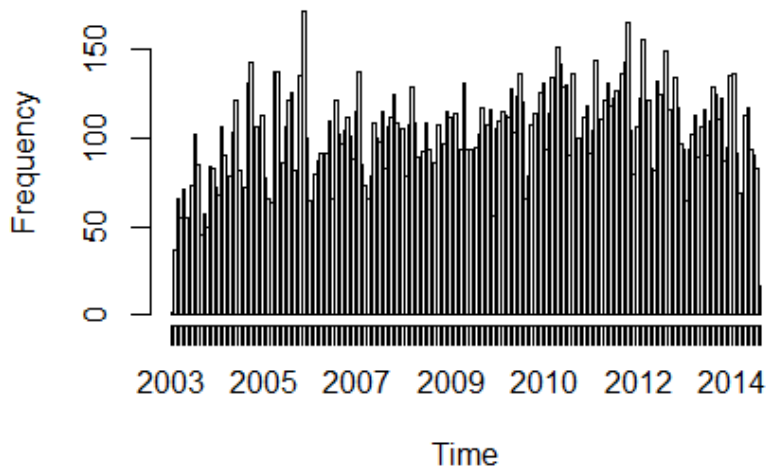
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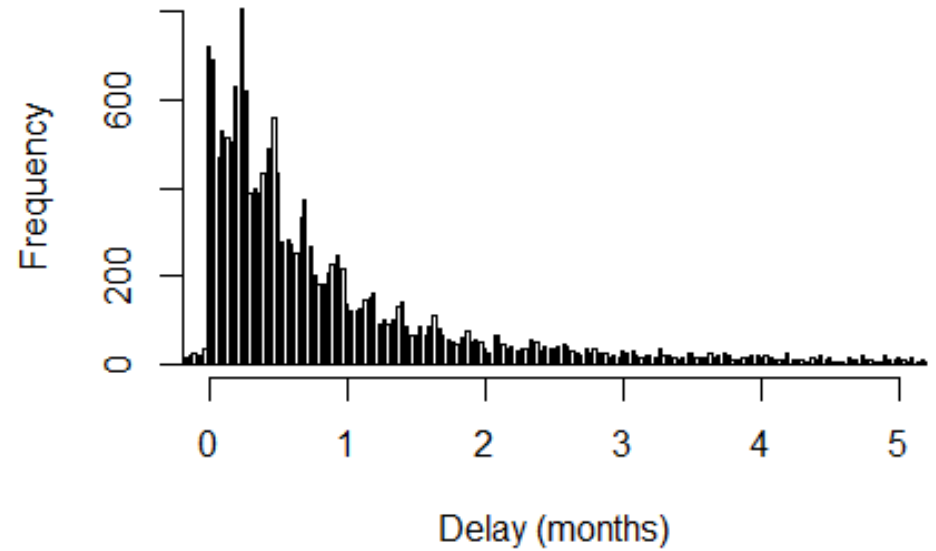
# Practical illustration

## Data set

Occurrence times



Reporting delays



# Practical illustration

## Forecasting the IBNyR: micro vs macro

	Expected IBNyR	Process error	Estimation error	Prediction error
Mack Chain-Ladder model	328	32,5	107,4	112,3
Individual claims model	217	14,7	2,2	14,9

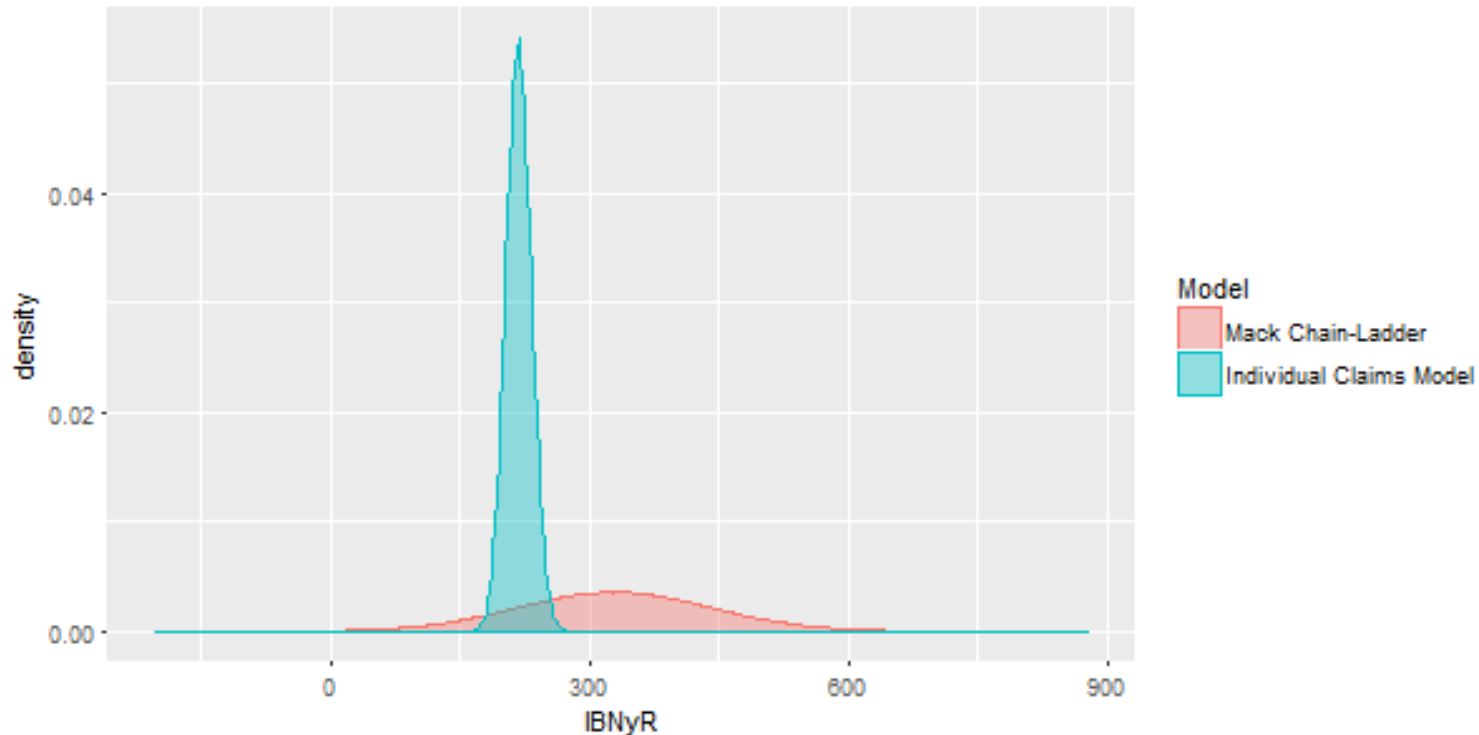
**Reduction in process error:** the individual model takes advantage of its Poisson macro-consistency

**Reduction in estimation error:** the individual model takes advantage of the large amount of individual data

**Overall reduction in prediction error:** the use of the individual model reduces reserves uncertainty


# Practical illustration

## Forecasting the IBNyR: micro vs macro



### Use of Mack Chain Ladder of the 'ChainLadder' Package

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# Thank you

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